

Paloma

UNFLUED PORTABLE GAS CONVECTION ROOM HEATER

To suit Paloma Models: PJC-W13F & PJC-S13F

Gas Types: Natural Gas (NG) or Propane (LPG)

CUSTOMER INSTALLATION AND OPERATING INSTRUCTIONS



Thank you for purchasing a Paloma Convection Gas Space Heater

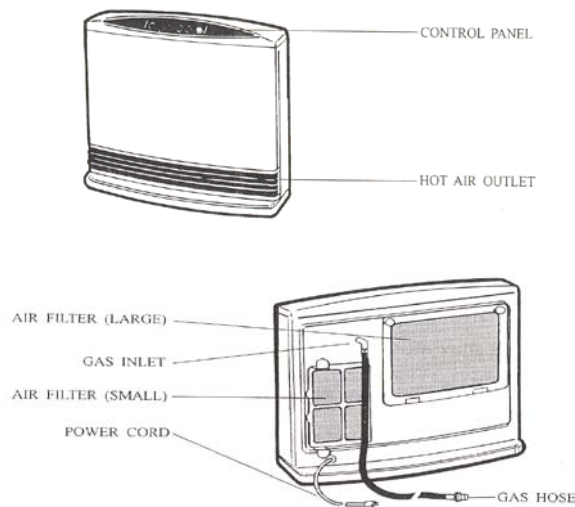
1. To operate and maintain this appliance safely and correctly, please read these instructions thoroughly.
2. This appliance must be installed in accordance with:
 - a. Local Gas Fitting Regulations
 - b. Municipal Building Codes
 - c. Australian Standard for Gas Appliance Installations AS/NZS5601.1:-2010
 - d. Any other relevant Statutory Regulation
 - e. Manufacturer's installation instructions
3. This appliance must serviced by a qualified person.
4. **Room heater application:** This unflued gas portable convection heater is designed for use in a single family domestic dwelling for the purpose of room heating. Its use in an application other than this may shorten its life.

Contents

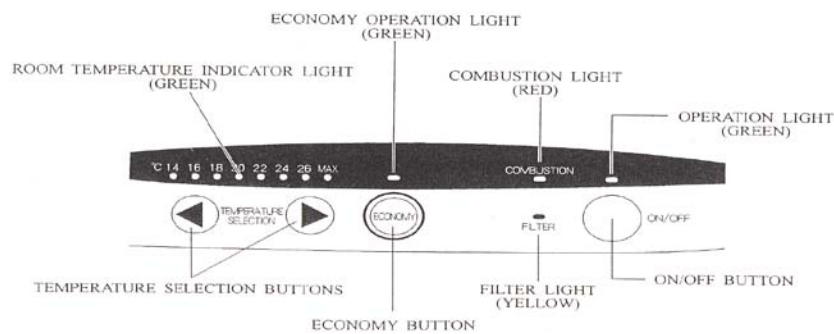
Product Overview.....	3
Features.....	3
Specifications.....	4
Preparation.....	4
Safety Instructions.....	5
Danger.....	5
Warnings.....	5
Caution.....	6
Installation.....	7
Regular Care & Maintenance.....	8
Operating Instructions	
Start Up.....	9
Room Temp Adjustment.....	9
Turning Heater Off.....	9
Adjustment Hot Air Outlet.....	9
Economy Operation.....	10
Air Filter	10
Trouble Shooting Guide.....	11
Malfunction Display Chart.....	11
Warranty.....	13
Service & Spare Parts.....	16
Approval.....	16

Product Overview

General Design Layout



Control Panel



Features

- AS4553 Efficiency Star Rating of 5.9 Stars.
- One touch ON/OFF button.
- Electronic ignition.
- Adjustable Room Temperature.
- Economy function.
- Low Emission Technology for NG models.
- Manufactured in Japan.

Safety Devices:

- Filter Clean Warning Device - When the air filter is clogged or hot-air outlet is blocked, the filter safety device will switch off the heater and the filter light will flash.
- Anti-tilt Safety Switch automatically shuts off gas flow if the heater is knocked or bumped.
- Oxygen Depletion Safety System automatically shuts off gas flow if the oxygen level in the room drops below a safe level.
- Flame Failure Device prevents flow of gas to burner if ignition fails or flame goes out.
- Power Failure Device prevents flow of gas to burner if there is a power failure.
- Overheat Safety Device – if the fan stops rotating for any reason the overheat switch shuts off the gas supply.

Specifications

MODEL	PJC-W13FN PJC-S13FN	PJC-W13FL PJC-S13FL
Space Heater Type	Convection Heater	Convection Heater
Gas Input - High (MJ/h)	13.5	13.5
Gas Input - Low (MJ/h)	5.2	5.2
Output (kW)	3.44	3.44
AS4553 Efficiency Star Rating	5.9	5.9
AS4553 Annual Energy Consumption	4247	4247
AS4553 Emission Star Rating	4.0	3.0
AS4553 NO ₂ Emmission Performance (ng/J)	2.0	3.0
Approx. Heating Capacity - Maximum (Sq.m)	52	52
Minimum Room Sizing (Cu.M)	33.75	33.75
Test Point Pressure (kPa)	0.55	1.57
Test Point Pressure at Turndown	0.07	0.26
Injector Sizes (mm)	1.9	1.18
HOSE Connections (mm)	Φ 9.5	Φ 9.5
Gas Hose Length (M)	1.5	1.5
Electricity Consumption	30	30
Electrical Cord length	1.5	1.5
Electrical Supply	240V/50Hz/1Phase	240V/50Hz/1Phase
Colours	Off White & Silver	Off White & Silver
Heater WEIGHT (KGS)	10.9	10.9
Heater External Dimensions HxWxD	436x531x206	436x531x206

Preparation

- (1) Remove heater from carton.
- (2) Please ensure that the gas specified on the rating plate matches your gas supply.
 - ⚠ **WARNING:**
Using a different type of gas may cause an explosive ignition resulting in injury, damage to heater or malfunction of the oxygen depletion safety system. Do not install heater if it is the wrong gas type. Please contact your place of purchase immediately.
- (3) Check room sizing – refer specifications. Do not install if the actual room size is less than the specified minimum room size requirements as the heater may shut down due to oxygen depletion.
- (4) A dedicated 240V Earthed 10 Amp power point must be used with this heater.

Notice to Victorian Customers: This appliance must be installed by a licensed person as required by the Victorian Building Act 1993. Only a licensed person will give you a compliance certificate showing that the work complies with all relevant standards. Only a licensed person will have insurance protecting their workmanship for 6 years. Make sure you use a licensed person to install this heater and ask for a compliance certificate. – Message from the Victorian Plumbing Commission.

Safety Instructions

To ensure safe and proper use of this heater, please read these instructions carefully.

Danger – Indicates an immensely hazardous situation which, if not avoided, will result in serious injury or death in the most extreme situations.

Warning – Indicates a potentially hazardous situation which, if not avoided, could result in serious injury or death in the most extreme situations.

Caution – indicates a potentially hazardous situation which, if not avoided, may result in minor injury.

Danger

If a gas leak is detected:

- Do not turn power switches on or off.
- Do not plug or unplug electrical appliances.
- Do not use the telephone.

Flame or sparks may ignite the gas and cause a fire:

- Cease operation immediately by closing the gas valve.
- Open windows and doors for ventilation.
- Contact your gas supplier, a licensed plumber or the Rheem Service Department.

Warnings

- **DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.**
- **DO NOT USE OR STORE FLAMMABLE MATERIALS NEAR THIS APPLIANCE.**
- **DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.**
- **DO NOT MODIFY THIS APPLIANCE.**
- **NOT INTENDED FOR FIREPLACE INSERT.**
- **NOT TO BE CONNECTED TO AN LPG GAS CYLINDER LOCATED INDOORS.**
- **PLEASE ENSURE THAT THE GAS SPECIFIED ON THE RATING PLATE MATCHES YOUR GAS SUPPLY. USING A DIFFERENT TYPE OF GAS MAY CAUSE AN EXPLOSIVE IGNITION RESULTING IN INJURY, DAMAGE TO HEATER OR MALFUNCTION OF THE OXYGEN DEPLETION SAFETY SYSTEM. DO NOT INSTALL HEATER IF IT IS THE WRONG GAS TYPE. PLEASE CONTACT YOUR PLACE OF PURCHASE IMMEDIATELY.**
- For information on the gas consumption and gas type please see data plate.
- Electrical supply must be 240v, 50 Hz, 1 Phase
- Use only the gas hose supplied with the heater to avoid risk of gas leakage.
- Ventilation and room sizing must comply with local regulations.
- Ensure your room is correctly ventilated while unit is operating. Continuous use decreases the oxygen level in the room which activates the oxygen depletion safety system.
- Do not allow curtains or other flammable materials or aerosol cans to come into contact with the heater. It may cause a fire or the pressure in the aerosol-can may increase resulting in an explosion.
- Do not use or store gasoline, benzene, aerosol or any other flammable material near this appliance. It may result in a fire.

- Do not post or allow children to post articles such as paper, cloth or any other foreign material into the louvres or air inlet of the heater. Do not block the louvres or the air inlet of the heater. This may cause a fire or overheat the appliance.
- Do not leave the heater unattended or alight when you leave the house.
- Do not sit, stand or sleep directly in front of the heater. Receiving direct heat continuously may cause low temperature burns. The aged, children, a very tired person, a person with sensitive skin or an intoxicated person must be supervised at all times.
- If your heater fails to operate correctly or you detect any unusual odours during its operation, cease operation immediately and close the gas valve. Refer to the trouble shooting section of these instructions and if the problem cannot be fixed please contact Rheem service.
- This heater must be repaired or serviced by a qualified person. Repairs carried out by an unqualified person may cause abnormal operation. The heater must be serviced at least once every 12 months.
- All replacement parts must be approved Paloma spare parts.
- Do not use this heater in areas where spray painting is taking place or in areas such as hairdressers where there may be lots of fluff and dust or where aerosols may be used.
- This heater may circulate large volumes of air. If the air in the room contains any cigarette smoke or cooking vapours, it may affect the appearance of carpets, furniture and drapes, etc.
- Clean the air filter regularly (at least once a week).

Caution

- Do not move the heater during operation.
- Do not use for any other purpose other than for heating. Must only be used as a space heater.
- Do not touch the warm air outlet during operation. Supervise young children or infirm persons near the heater. Also ensure that children do not play with this appliance.
- Do not sit, stand or lean on the heater.
- Do not insert your fingers into the louvres or the air inlet of the heater.
- Do not cut the electrical cord to extend the lead. Install the heater where the original electrical cord reaches a wall socket.
- Do not unplug or shut down during operation. This may cause overheating.
- Do not place the heater near an opening door. The heater could be knocked over.
- Do not touch the electric plug with wet hands as this could cause an electric shock.
- Do not pull the electrical cord to unplug as this could break the cord and start a fire.
- Place a flat board for stability when placing the heater on soft or thick carpet. Placing directly on to a carpet may discolour the carpet.
- Ensure that recommended clearances are maintained at all times.
- This heater is designed for use in a single family domestic dwelling for the purpose of room heating. Its use in an application other than this may shorten its life.
- In case of thunderstorms, cease operation and unplug the electrical cord.
- Do not use sprays containing silicon in the vicinity of the heater. It damages the oxygen depletion safety device.
- Do not install in a place where the heater may be affected by wind. The flame could be blown out by a strong wind.
- If the heater is shut off by the oxygen depletion safety system, please ensure you ventilate the room immediately for satisfactory combustion.
- Prior to operation of the unit please ensure that the gas hose is removed from the holding clips, uncoiled and installed without any kinks in the hose.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised at all times to ensure that they do not play with the appliance.

Installation

- This room heater must be installed in accordance with this advice to be covered by the Paloma warranty.
- This room heater is suitable for indoor installation only.
- This appliance must be installed in accordance with:
 - Local Gas Fitting Regulations
 - Municipal Building Codes
 - Australian Standard for Gas Appliance Installations AS/NZS5601.1:-2010
 - Any other relevant Statutory Regulation
 - Manufacturer's installation instructions
- This appliance must be serviced by a qualified person.
- This heater must be installed with a minimum clearance of 50mm from the rear and sides. These clearances must be maintained at all times.
- There must be a minimum clearance of 750mm from the hot air outlet.
- Do not install in a room with inadequate ventilation – refer to Australian Standard AS/NZS5601.1:-2010.
- Do not install on an uneven surface or a vibrating floor.
- Do not install directly on to carpet, timber floor, vinyl floor or cork floors. Heat emanating from these appliances may discolour the carpet or damage your floor. It is recommended that a mat or flat board be placed in front of this appliance extending at least 800mm in front of it.
- Do not install near a door or windy location or under shelves or in a confined space. E.g.: fireplace.
- Do not install in a bedroom, bathroom, combined living/sleeping areas, toilets or sauna.
- Do not install where flammable materials are likely to come into contact with the heater.
- Do not install where water may splash or near another heat source.
- Do not install in a caravan, mobile home or recreational vehicle.
- Do not connect to a Propane (LPG) gas cylinder **indoors**.
- This appliance is not designed to be built into walls or cupboards.
- If you move house check the gas type in the house where you are moving to.
- The bayonet plug on the factory fitted flexible hose simply plugs into your bayonet fitting.
- Do not place heater against wall or on a shelf.
- Always place heater on flat surface and away from strong draughts.
- It is recommended that a dedicated 240V 10Amp power point be used with this appliance. Do not use power boards or double adaptors to operate this appliance. Heater must not be located adjacent to a power socket – outlet.
- Turn the heater off after use. Do not unplug the heater while it is in operation or while the fans are still cycling.
- Do not move the heater while it is in operation.
- When the heater is operated for the first time or after long periods of non use a slight odour may be emitted, this is normal. However if odours persist switch off the heater and contact Rheem Service.

Regular Care & Maintenance

It is the responsibility of the owner to carry out all regular care and organise maintenance and/or service work on this convection heater. All service work must be carried out by a qualified person.

Before carrying out any maintenance or service work turn heater off and disconnect hose. After the heater is turned off the convection fan will continue to operate for up to 4 minutes. This is to lower the temperatures inside the heater and is normal. Do not unplug the heater while the fan is still operating. Unplug the power cord only when the fan has stopped and wait until the heater cools down.

- Be sure to carry out daily inspection and maintenance.
- Do not use the heater if you believe something is wrong.
- It is recommended that your heater be serviced every 12 months.

Points to check:

- There are no flammable materials in the vicinity of the heater.
- Air filter is correctly fitted and is not dirty.
- The hose is correctly connected without kinking or twisting.
- There is no damage to the electric cord.

Maintenance

- Always wear gloves and be careful of any sharp edges.
- Do not use cleaning cloths, benzene, acid, or alkaline detergents as this could discolour the paint and plastic components.

Outer Casing:

- Always keep the heater clean.
- Use a damp soft cloth to wipe. Use mild soapy water if required to clean severe dirt.

Louvres:

- Use vacuum cleaner to remove all dust and dirt. **Note:** Ensure the heater is not working before cleaning.
- A white powder may form on the louvres. Wipe off with soft cloth.

Caution: Do not exert strong pressure or force on the louvres. The louvres may break causing discolouration or damage to the floor or carpet due to change in the direction of heat discharge.

Air Filter:

- If the air filter lamp flashes, clean the air filters (small and large).
- Use a vacuum cleaner to remove dust and dirt on the air filters.
- Use mild soapy water for severe dirt and refit after drying. If the air filter is wet, the heater may not operate correctly.
- The heater must not be operated without the filter. Please refit correctly.

Servicing Your Heater

Any repair or service work must be carried out by a qualified person.

We recommend that this convection heater be inspected and serviced every 12 months or prior to every winter season.

For repairs and service please contact Rheem Service on 131 031. Rheem Service can carry out repairs and service on site.

Operating Instructions

Before you begin ensure that the gas hose connector and electrical cord are plugged in correctly.

START UP

- Press the ON/OFF Button once to start the heater and the operation light (green) will light up.
- After a short delay the combustion light (red) will light up. this indicates proper ignition has been achieved and the burner is on.
- If the heater fails to light, repeat the procedure after first pressing the ON/OFF button to turn the unit off.

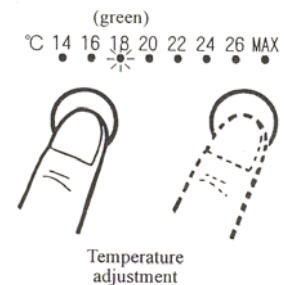


Note:

- When using the heater for the first time or after long periods of disuse, ignition may not occur the first time it is operated as there may be air within the pipes.
- The unit may make noises after igniting or extinguishing the heater. This is due to expansion and contraction of the heater components and is normal.

ROOM TEMPERATURE ADJUSTMENT

- The set temperature can be raised or lowered by using the temperature selection buttons.
- Press any temperature selection button to show the current room temperature. The actual room temperature is shown by the "flashing" green light.
- Press the appropriate lower or higher temperature selection button to set your desired temperature.



Note:

- Your room may not arrive at the "SET" temperature due to the size of room, construction of room, location of the heater or external temperatures.
- For the heater to ignite the "SET" temperature must be higher than the "ROOM" temperature.

TURNING HEATER OFF

Press the ON/OFF button once. All lights will go out.

Note:

- The heater fan will continue to operate for several minutes. This is to lower the temperatures inside the heater and is normal.
- Please do not turn the power supply off during this period.

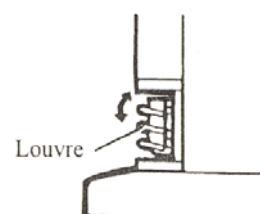


ADJUSTMENT OF HOT AIR OUTLET

The direction of heated air can be adjusted by moving the louvre plate up or down as required.

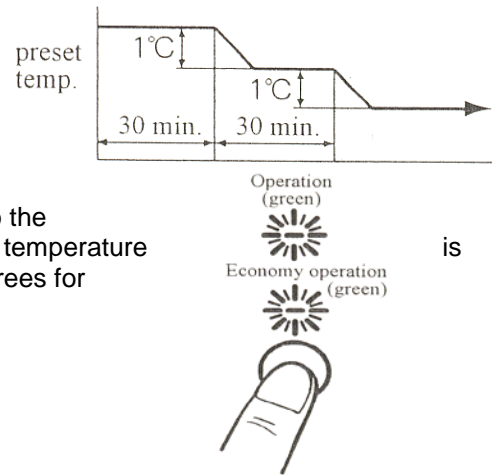
Caution!

Adjust louvre plate only when heater has cooled.



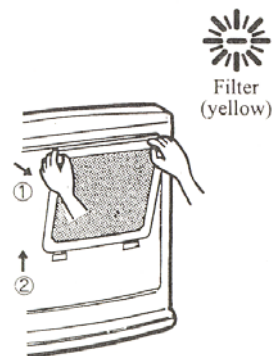
ECONOMY OPERATION

- To operate the heater in economy mode, press the economy button while the heater is in operation. When the heater is in economy mode the economy operation indicator lights up (green).
- To help reduce operating costs and to reduce the cycling of the ignition system, the economy cycle heats up to the temperature selected and after the period of 30 minutes, the temperature allowed to reduce by one degree up to maximum of two degrees for a period of 60 minutes.
- This subtle reduction in temperature is not noticed by the user.



AIR FILTER

- If the filter light (yellow) comes on, the filter needs cleaning. When the air filter becomes clogged with dust, the air filter light flashes and shuts down the heater.
- Allow it to cool and then clean the filter.
- The large air filter is detachable and both sides should be vacuumed.
- If there is staining try using a mild detergent and thoroughly dry the filter.
- After cleaning, refit the filter. (NOTE: Small air filter is not detachable).



Trouble Shooting

Please check following important points before calling for a service technician:

CONDITION	SUGGESTED REMEDY
The heater does not operate	Check that the power cord is plugged in and the power turned on
	Circuit breaker or fuse is blown
	Check that gas is turned on
	See that enough gas is left in LPG tank (in case of LPG appliance)
Operation Light (Green) does not light	Check for power failure
Combustion Light (Red) does not light	Check that the air filter is not clogged with dust
	Check that hot air outlet is not blocked
Flame is extinguished during operation	Check that the room is well ventilated (Amount of oxygen inside the room may be insufficient)
	Actual room size is less than the specified minimum room size requirements - open windows slightly or install ventilation points. If problem persists call for service.
Room temperature does not rise up adequately	Check that the filter is not clogged with dust
	Check that room temperature setting is correct
	Check that hot air outlet is not blocked
Gas smell	The hose is not securely connected
	The hose is damaged
	Turn off heater and call a licensed plumber
Heater smells during use	The heater will give out a strong odour if the room has been recently painted or the floors have been waxed or polished. Ventilate room properly before use
Heater smells or smokes when using first time	The smell or smoke comes from oil used during manufacture. Operate the heater for a while in ventilated room.
The fan keeps operating after the heater is switched off	It stops after the temperature inside the heater has cooled. No action required.
The heater creaks at the time of lighting or switching off	The sound is caused by expansion and contraction of metallic parts when the product is heated or cooled. No action required.

MALFUNCTION DISPLAY CHART

LED light tells you the cause of several possible malfunctions as listed below:

LIGHT COLOUR	FLASHES (ON/OFF)	PROBABLE CAUSE	SUGGESTED REMEDY
Combustion Light (RED)	Consecutively	Ignition failure	Make sure that the gas valve is fully opened. Turn heater OFF then ON
	Once	Flame failure	
	Twice	Malfunction of electric circuit	Call for service
	Three Times	Checking operation	No malfunction Heater will continue to operate in a few seconds
Filter Light (YELLOW)	Consecutively	Electricity failure protection is functioning	Turn heater OFF then ON again
Operating Light (GREEN)	Once	Tilt Safe Device is functioning	Place the heater on a levelled surface Turn heater OFF then ON again

1. FLAME FAILURE SAFETY DEVICE

It closes the gas valve automatically in the event of a flame failure.

2. OXYGEN DEPLETION SAFETY DEVICE

If the oxygen levels drop below a safe level, the oxygen depletion device will cut off the supply of gas to the heater.

3. TILT SWITCH

If the heater is knocked over, the tilt switch will cut off the supply of gas to the heater. The tilt switch may also operate if the heater is jolted whilst in operation.

4. OVERHEAT SWITCH

When the fan stops rotating for any reason, the over-heat switch switches off the gas supply.

5. POWER FAILURE

In case of power failure, the gas valve is automatically closed.

6. FILTER CLEAN SAFETY DEVICE

When the air filter is clogged or hot outlet is blocked, the filter safety device will switch off the heater. The filter light will flash.

Paloma Unflued Gas Convection Heater Warranty **- Australia Only -**

Convactor Heater Models:
PJC-W13FL &, PJC-W13FN,
PJC-S13FL & PJC-S13FN,

1. THE PALOMA WARRANTY - GENERAL

- a. This Warranty is given by Rheem Australia Pty Ltd ABN 21 098 823 511 of 1 Alan Street, Rydalmere New South Wales.
- b. Rheem offer a trained and qualified national service network who will repair or replace components at the address of the convection heater subject to the terms & conditions of the Paloma warranty. Rheem Service, in addition can provide preventative maintenance and advice on the operation of the convection heater. Rheem Service contact number is available 7 days a week on 131 031 with Service personnel available to take your call from 8am to 8pm daily (hours subject to change).
- c. For details about this warranty, you can contact us on 131 031 or by email at warrantyenquiry@rheem.com.au (not for service bookings).
- d. The terms of this warranty are set out in section 2 and apply to products manufactured after 1st November 2011.
- e. If a subsequent version of this warranty is published, the terms of that warranty will apply to the convection heaters manufactured after the date specified in the subsequent version.

2. TERMS OF THE PALOMA WARRANTY AND EXCLUSIONS TO IT

1. The decision of whether to repair or replace a component or full replacement of the convection heater is at Paloma/Rheem's sole discretion.
2. Where a failed component is replaced under this warranty, the balance of the original warranty period will remain effective. The replacement does not carry a new Paloma warranty.
3. Where the heater is installed outside the boundaries of a metropolitan area as defined by Rheem or further than 25km from either a regional branch office or an Accredited Rheem Service Agent's office, the cost of transport, insurance and travelling between the nearest branch office or Rheem Accredited Service Agent's office and the installed site shall be the owner's responsibility.
4. If the convection heater is not sized to provide heating in accordance with the guidelines in Paloma's portable gas heating literature, any resultant fault may not be covered by Paloma warranty.
5. Terms of this warranty are effective from date of purchase and the attending service technician reserves the right to verify this date by requesting a copy of the purchase invoice prior to commencement of any warranty work.
6. No parts must be modified or removed from the unit
7. This warranty only applies to the original and genuine Paloma convection heater and any genuine Paloma replacement parts.
8. We reserve the right to transfer functional components from defective appliances if they are suitable.
9. We reserve the right to have the installed product returned to the factory for inspection and repair.

10. Please note: general cleaning, maintenance, operation and wear & tear are not covered by this warranty. Calls of this nature will be chargeable.
11. Paloma warranty does not cover faults that are a result of:
- Accidental damage to the product or any component (for example: (i) Acts of God such as floods, storms, fires, lightning strikes and the like; and (ii) third party acts or omissions).
 - Misuse or abnormal use of the convection heater.
 - Installation not in accordance with the "Customer Operating and Installation Manual" or with relevant statutory and local requirements in the State or Territory in which the convection heater is installed.
 - Repairs, attempts to repair or modifications to the convection heater by a person other Rheem Service or a Rheem Accredited Service Agent.
 - Faulty plumbing or faulty power supply.
 - Failure to maintain the convection heater in accordance with the 'Customer Operating and Installation Manual'.
 - Transport damage
 - Fair wear and tear from adverse conditions.
 - Cosmetic defects
 - Where it is found that there is no fault with the appliance and the issue/s are related to the installation or is due to the failure of electric or gas supplies.
12. If you require a call out and we find that the fault is not covered by Paloma warranty, you are responsible for our standard call out charge. If you wish to have the relevant components repaired or replaced that service will be at your cost.
13. Subject to any statutory provisions to the contrary, this warranty excludes any and all claims for damage to furniture, carpet, walls, foundations or any other consequential loss either directly or indirectly caused by incorrect installation or misuse of product or other modes of failure.

3. WHAT IS COVERED BY PALOMA WARRANTY FOR THE PRODUCT DETAILED IN THIS DOCUMENT

Rheem will repair or replace a faulty component of your convection heater if it fails to operate in accordance with its specifications as follows:

What Components are covered	The period in which the fault must be appear in order to be covered	What coverage you receive
All Components (only if the convection heater is installed in a single-family domestic dwelling)	Year 5	Repair and/or replacement of the faulty component, free of charge, including labour. If the heater is not repairable, full replacement free of charge.
All Components (if the convection heater is not installed in a single-family domestic dwelling)	Year 1	Repair and/or replacement of the faulty component, free of charge, including labour. If the heater is not repairable, full replacement free of charge.

4. ENTITLEMENT TO CLAIM UNDER THIS WARRANTY

To be entitled to make a claim under this warranty you need to:

- A. Be the owner of the convection heater or have consent of the owner to act on their behalf.
- B. Contact Rheem Service without undue delay after detection of the defect and, in any event, within the applicable warranty period.

You are not entitled to make a claim under this warranty if your product:

- i. Does not have its original serial numbers or rating label
- ii. Is not installed in Australia
- iii. Do not possess a copy of the original invoice.

5. HOW TO MAKE A CLAIM UNDER THIS WARRANTY

If you wish to make a claim under this warranty, you need to:

- 1) Contact Rheem on 131031 and provide owners details, address of convection heater, a contact number, date of purchase (require proof of purchase) and serial number (from the rating label on the convection heater).
- 2) Rheem will arrange for the convection heater to be tested and assessed on-site.
- 3) If Rheem determines that you have a valid warranty claim, Rheem will repair or replace the convection heater in accordance with this warranty.

Any expenses incurred in the making of a claim under this warranty will be borne by you.

6. THE AUSTRALIAN CONSUMER LAW

Our goods come with guarantees that cannot be excluded under the *Australian Consumer Law*. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

Paloma/Rheem warranty (set out above) is in addition to any rights and remedies that you may have under the *Australian Consumer Law*.

Service & Spare Parts

Rheem Australia has a service and spare parts network in all states. Our service network personnel are fully equipped to give the best service on your Paloma gas heater.

**If your heater requires a repair or service please contact Rheem Service on 131 031.
Repairs and Service can be carried out on site.**

If you have any difficulty with this convection heater, instead of taking it back to the retailer, try the following:

- (1) Please read these instructions carefully.**
- (2) Refer to trouble shooting guide (page 11) and malfunction display chart (page 11).**
- (3) Contact Rheem Service.**

Approval

**These Paloma models have been certified by the Australian Gas Association under
Certificate Number: 5899**

In keeping with our policy of continuous progress and product improvement, we reserve the right to make changes without notice.



*Revision Nr: 15-02671-00 ①
November 2011*

Rheem Australia Pty Ltd
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